

e-Services **ELT Service** Providers -New Account Managers

Note: If you are a ELT Service Provider user but do not manage your organization's account, use the instructions for "ELT Service Providers - New Users"



Payments and Fees

Calculate Fees or Make Payments

- > Pay Invoice
- > Pay Record Lookup Invoice
- > Registration Fee Calculator
- > Renewal Fee Calculator
- > Plate Transfer Fee Calculator



Notary Services

Notary Services

- > Notary Application
- > Notary Public Search



IRP

Perform IRP related transactions.

- > IRP Services
- > Trip Permits



Business Services

Apply for a variety of business services or manage your existing business accounts online.

- > BAIID Manufacturers
- > Dealer Services
- > Driver Education and Testing Businesses
- > Lienholder and Provider Services
- > Repair Facility Services



Additional Services

Apply for select professional licenses and manage account and payment information for business accounts.

- > Custodian Services
- > EFT Management & Miscellaneous
- > Fleet Services
- > Record Sales Services
- > Mechanic Services
- > Salvage Vehicle Inspector



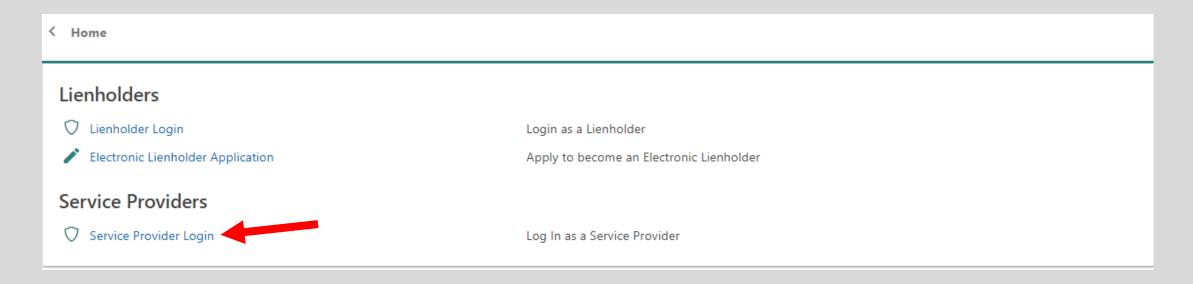
Law Enforcement

Request vehicle related documents.

- > Replace a Bill of Sale (TR-52L)
- > Request Certificate of Scrapping (TR-208)

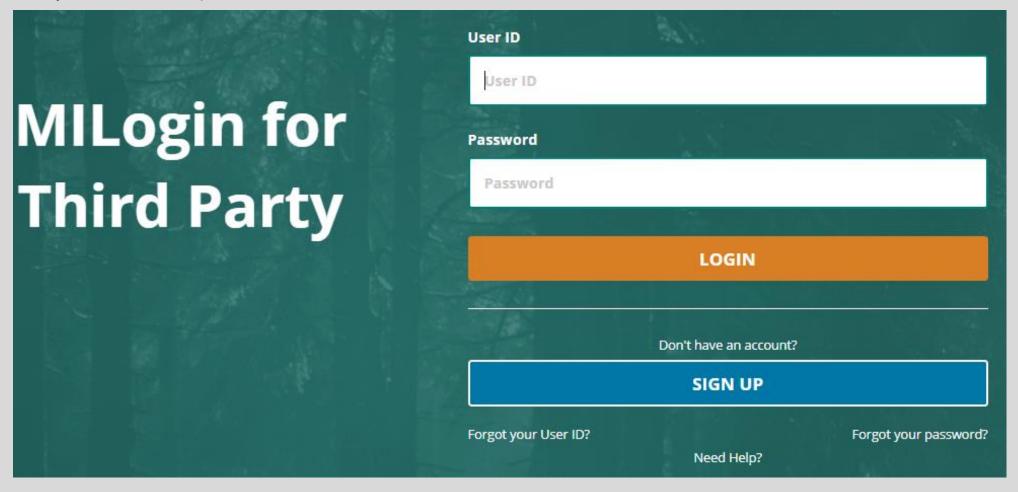
Use the hyperlink in the letter or email you received from the Michigan Department of State to connect with CARS e-Services and select the Lienholder and Provider Services hyperlink.

Select the **Service Provider Login** hyperlink.



You must have an account with the State of Michigan MILogin system. Select the Sign Up button if you DO NOT HAVE a "MILogin for Third Party" account.

Enter your **User ID** and **Password** if you have a Third Party MILogin account (and skip to slide #7).



Create Your Account Profile Security Setup Confirmation Information **Profile Information** Enter your profile information * Required *First Name Middle Initial *Last Name Suffix *Email Address *Confirm Email Address By providing an e-mail address, a new PIN can be sent to you to help with resetting a forgotten password. *Work Phone Number **Mobile Number** By providing a mobile number, a text message can be sent to you to help with resetting a forgotten password. *Verification Question: Which word from list "carload, exact, assail, portfolio" contains the letter "p"? I agree to the terms & conditions. NEXT RESET

Enter your profile information as prompted. Fields with a red asterisk are required.

Security Setup

Provide user id and password information to complete your profile

* Required

*User ID

Enter a User ID

* Password

Enter password



*Confirm New Password

Confirm password





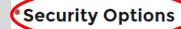
- Enter your last name, first initial, and any 4 numbers with no space between them. For Example: John Smith and
 using 9999 as an example for the four digit number, you would enter smithj9999.
- User ID cannot contain space.

Password Guidelines:



- · Must be at least 8 characters in length
- Must include characters from 3 of the following categories:
 - Upper case letters (A-Z)
 - Lower case letter (a-z)
 - Numbers (0-9)
 - Special characters (!\$#,%@~^&*_-+=><)
- . Should not be one of the last 3 used passwords
- . Should not be based on your User ID

Enter your security setup information and follow the screen prompts. Make sure to follow all of the security guidelines carefully.





To choose your preferred password recovery method(s), please click on the buttons below. Multiple options can be selected.







CREATE ACCOUNT

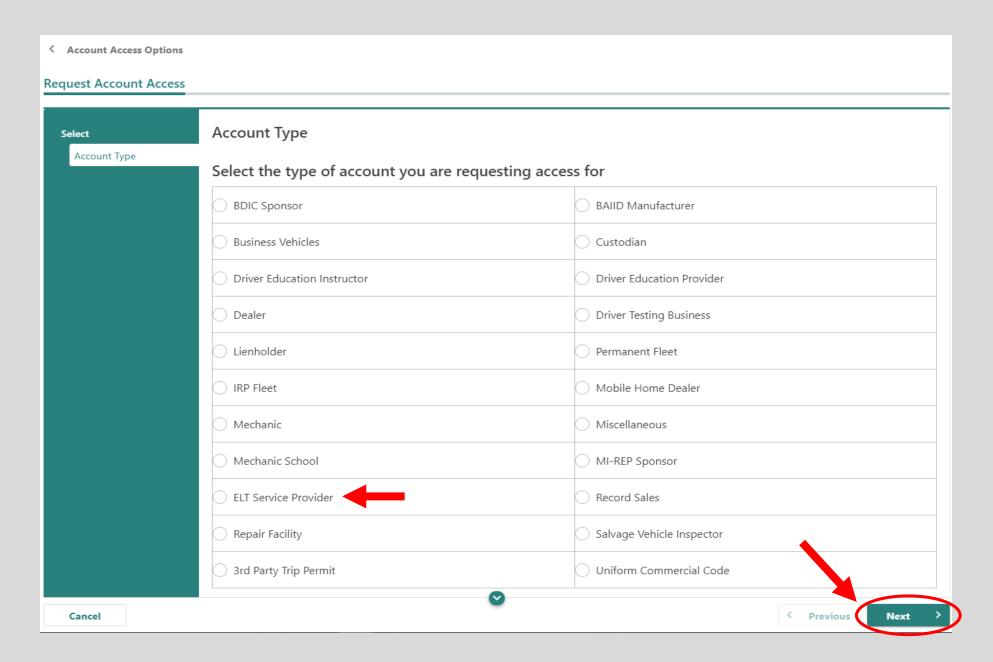
BACK

- 1. Select the **Request Code** hyperlink if you do not have an authorization code. The authorization code allows you to access your CARS e-Services account.
- 2. If you already have your authorization code, select the **Add Account Access** hyperlink and skip to slide #13.

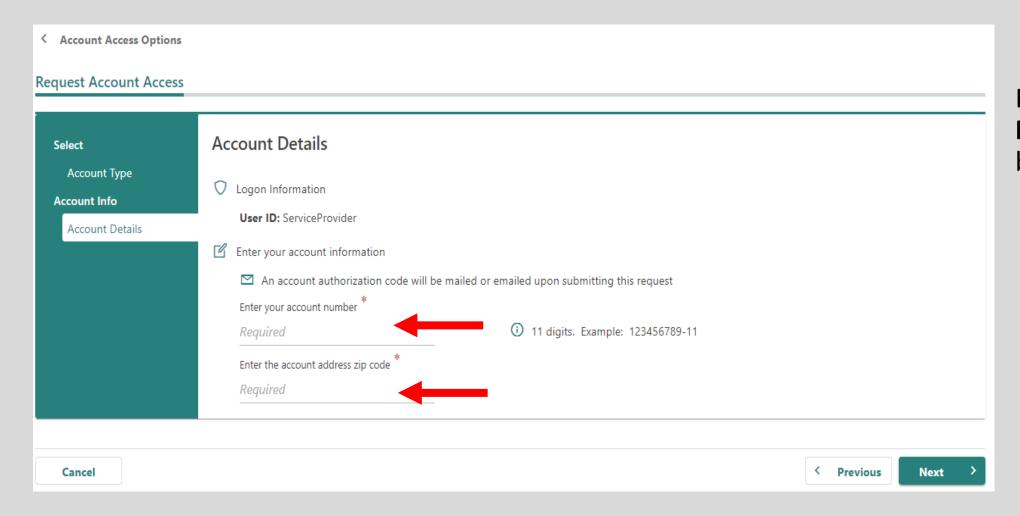


Request an Account Authorization Code

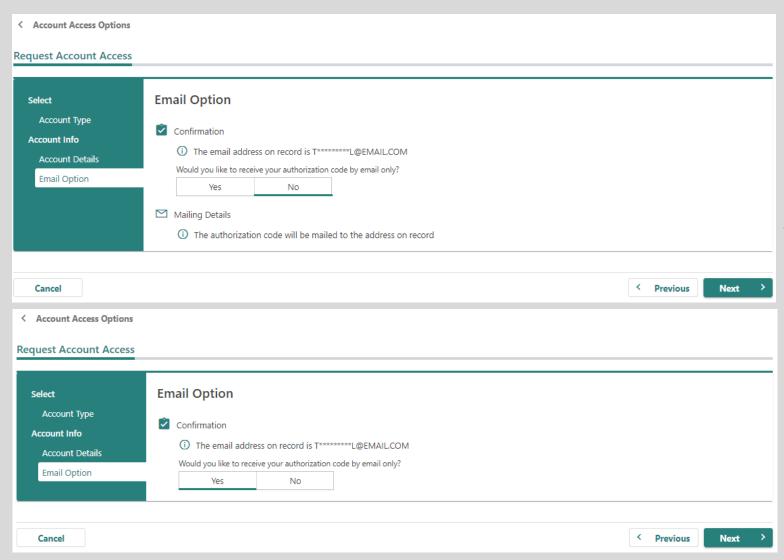
Enter Your Account Authorization Code to Gain Account Access



Select **ELT Service Provider** and then select the **Next** button.

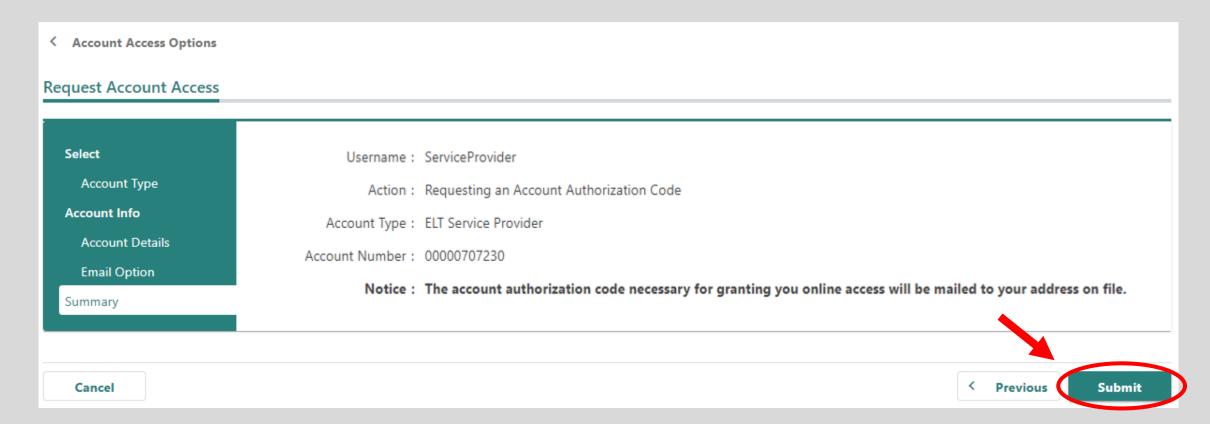


Number and the business **ZIP Code**.



Indicate if you would like to receive your authorization code by email or mail and then select the **Next** button.

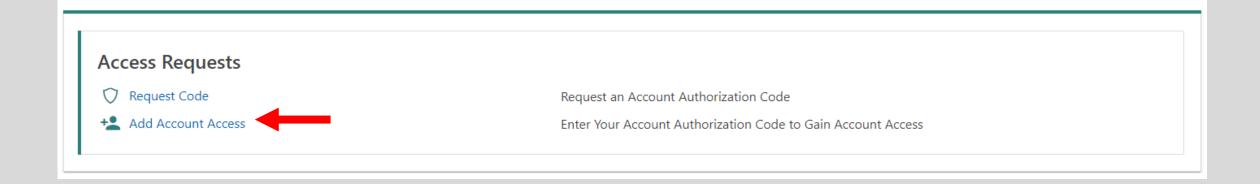
Select the **Submit** button.



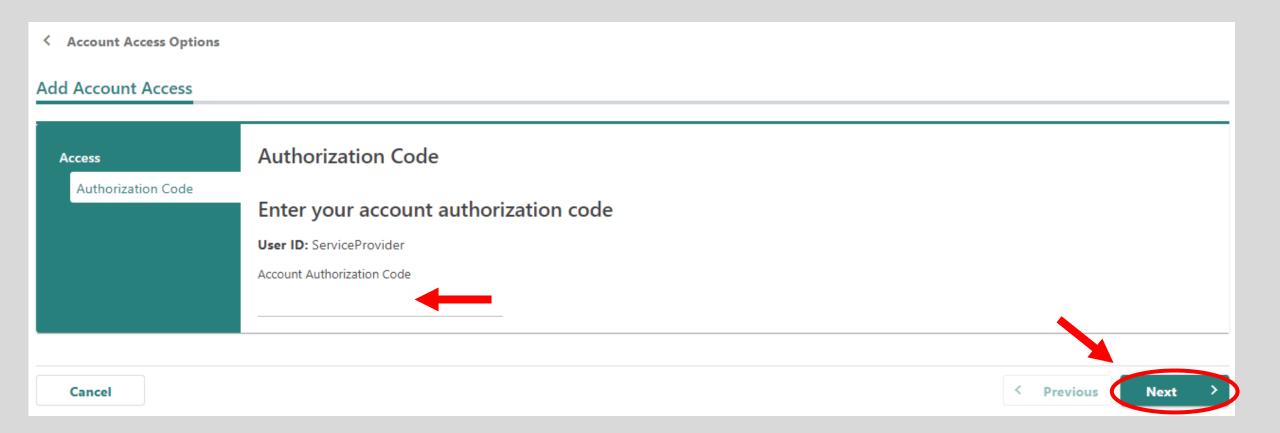
Select the **OK** button.

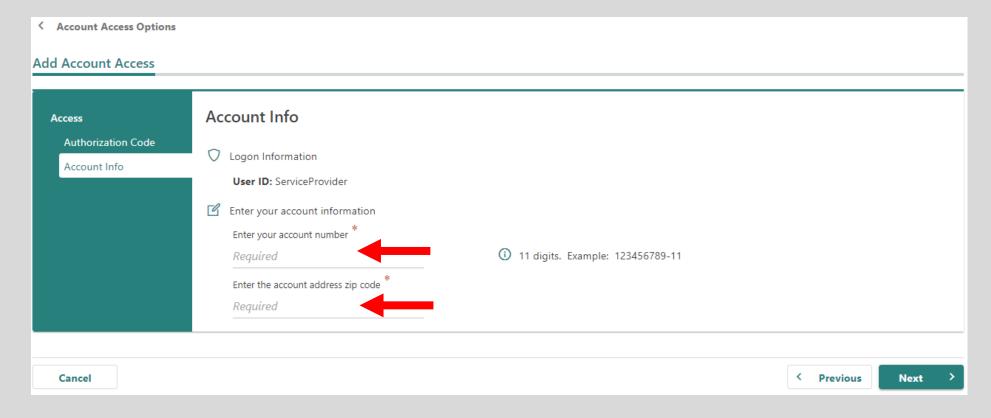


To continue, you must have your authorization code. Select the **Add Account Access** hyperlink.



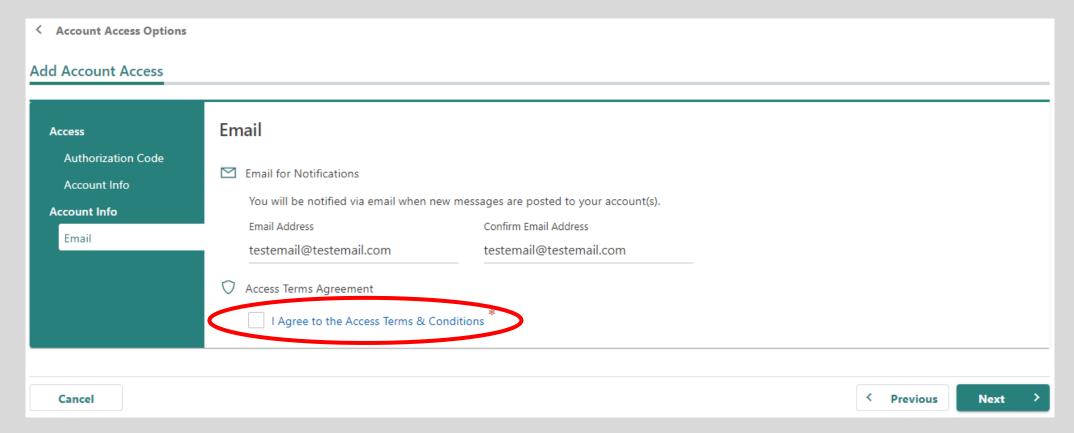
Enter your authorization code that you received by email or mail and then select the **Next** button.



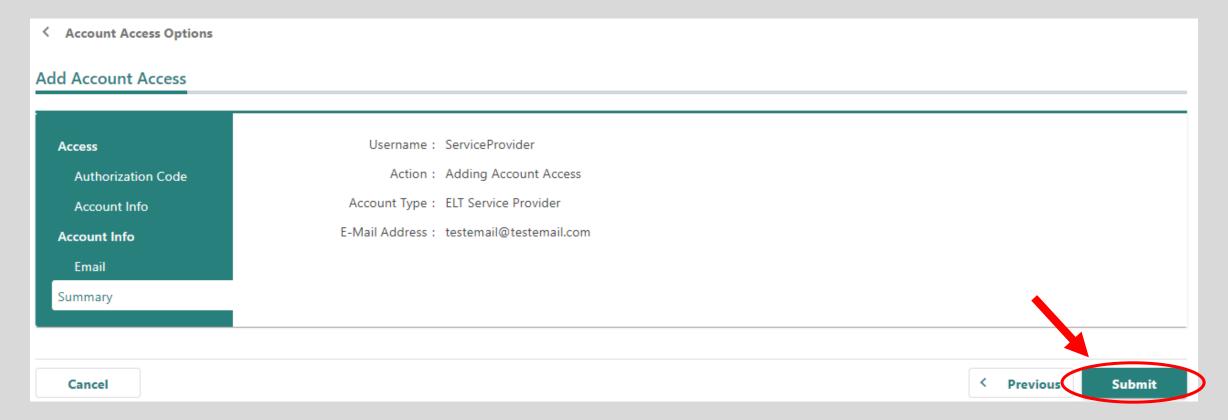


Number and the business **ZIP Code**.

Make sure to agree to the **Terms & Conditions** by selecting the checkbox or you won't be able to continue.



If all of the information is correct, select the **Submit** button.



Congratulations, you have reached your CARS e-Services business account "springboard." This is where you will view and manage your business accounts associated with the Michigan Department of State. Always remember to log off when you are finished.

